



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Performance Indicators





Neath Port Talbot Council

Appendix 1 - Leisure and Culture – Key Performance Indicators - Quarter 2 - 2019/20



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## How will we know we are making a difference (01/04/2019 to 30/09/2019)?

PI Title	Actual 17/18	Actual 18/19	Actual 19/20	Target 19/20	Perf. RAG
<b>3 Well-being Objective 3 - To develop the local economy and environment so that the well-being of people can be improved</b>					
CP/072 - Number of visits to our theatres	113678.00	103320.00	133276.00	120000.00	 Green
Both the Theatres continue to grow their audiences with a 29% rise in visitors numbers compared to quarter 2 2018/19. The Princess Royal continues to build on its reputation as a venue for both TV Comedians and also as a music venue. Pontardawe Arts Centre has reviewed its programming policy, to ensure that the Centre's offer is more commercial and secure increased footfall.					
CP/073 - PAM/040 - Percentage of quality Indicators achieved by the Library Service				65.00	 NA
Performance will be available at the end of the third quarter, in January 2020, as we are awaiting feedback from Welsh Government.					
CP/074 - PAM/017 - Number of visits to leisure centres per 1,000 population	3563.43	3826.21	3831.73	3900.00	 Amber
There has been a rise in visitor numbers to leisure centres per 1,000 population compared to the figures for 2018/19 for quarter 2. The target for 2019-20 was set based on the incorrect 2018/19 figures so may need to be revised.					
ELLL - LCL001 - The number of visits to public libraries during the year, per 1,000 population (measured cumulatively over the financial year - quarterly)	2805.66	2648.07	2625.03	2650.00	 Amber
The actual number of visits to our eight branch libraries has increased (0.8%) on the same period last year. However the overall fall in figures is due to the 5% decrease in website visits. As mentioned in previous reports the website is no longer the only means by which our users interact with the Service. Many now prefer to use social media to engage with libraries.					